

Communication with Stakeholders







Examples of Communication with Stakeholders

Stakeholder	JSR Group's Responsibility	Main Methods / Opportunities for Dialogue
Customers / Business Partners	<ul style="list-style-type: none"> Never cease to challenge changes and evolve, to support the diverse material needs of the ever-changing times. Aim for sustainable improvement of customer satisfaction. Approach all business partners with sincerity, and always continue maintaining fair and equitable business relations. Continue considering the environment and society in supply chains. 	<p>Customers</p> <ul style="list-style-type: none"> Providing information through SDS (safety data sheet), website, etc. Quality Assurance Support Implementation of customer satisfaction surveys Support of CSR surveys from customers Communication through business activities, such as evaluations from customers Received letter of appreciation from the Ministry of Health, Labour and Welfare for MBL's efforts to boost production of COVID-19 antigen test kits <p>Business Partners</p> <ul style="list-style-type: none"> Communication through purchasing activities such as Partner Awards Support of CSR surveys from business partners Distribution of JSR Group Human Rights Policy and CSR Procurement Policy Establishment of supplier hotline
Employees	<ul style="list-style-type: none"> Evaluate each employee based on fair standards. Provide opportunities for employees to constantly challenge themselves. Continue providing opportunities for employees to mutually recognize each others' personalities and diversity, and to flourish together. 	<ul style="list-style-type: none"> Labor-Management council Work interviews/Self-declaration Commendation system Employee awareness survey and employee engagement survey Various training programs (stratified education, technical training, etc.) Activities to promote sustainability and DE&I
Local / Society	<ul style="list-style-type: none"> As a responsible member of local society, continue carrying out business activities that take the environment and safety into consideration (Responsible Care). Continue providing environment-conscious products that support the needs for global environmental conservation, including reduction of local environmental burdens. Make efforts to reduce environmental burdens that are generated from the product lifecycle as a whole, and continue making considerations to the environment and safety. Continue actively contributing to the preservation of biodiversity through business activities. 	<ul style="list-style-type: none"> Community engagement sessions and plant tours Volunteer activities in the community Increased ratio of eco-friendly products Promotion of environmental conservation activities Utilization of green spaces at our plants/research centers
Shareholders / Investors	<ul style="list-style-type: none"> Create business opportunities through materials and aim to expand corporate value. Constantly improve management efficiency. Become a company that is trusted by shareholders, through highly-transparent and robust corporate management. 	<ul style="list-style-type: none"> General Meeting of Shareholders Management Policy Briefing, financial results briefing, individual meetings with investors and analysts Publication of JSR Report (Integrated Report) Publication of corporate governance report Provision of information through websites (IR section and sustainability section of corporate website)

 Please refer to the JSR Sustainability Site for more details. https://www.jsr.co.jp/jsr_e/sustainability/stakeholder/index.shtml

List of Main Evaluations (As of July 1, 2023)

JSR Group's sustainability activities have been highly praised and selected for various ESG indices. We were also awarded a Gold Medal from Ecovadis, which provides environmental and social assessment services in the supply chain.

FTSE Blossom Japan Index	We were selected as an investment brand of the FTSE Blossom Japan Index and FTSE Blossom Japan Sector Relative Index for being a Japanese company with excellent consideration for ESG.	 FTSE Blossom Japan  FTSE Blossom Japan Sector Relative Index
FTSE4Good	Since 2004 we have been selected by FTSE Russell as a constituent of the FTSE4Good Index Series.	 FTSE4Good
MSCI Japan ESG Select Leaders Index and MSCI ESG Leaders Indexes	We were selected for inclusion in the MSCI Japan ESG Select Leaders Index and MSCI ESG Leaders Indexes as a company with excellent response to ESG.	 2023 CONSTITUENT MSCI JAPAN ESG SELECT LEADERS INDEX  2023 MSCI ESG Leaders Indexes Constituent
MSCI Japan Empowering Women Index (WIN)	We were selected by MSCI as an investment brand of the "MSCI Japan Empowering Women Index (WIN)" for being a company with excellent gender diversity.	 2023 CONSTITUENT MSCI JAPAN EMPOWERING WOMEN INDEX (WIN)

In addition, we were selected for inclusion in the S&P/JPX Carbon Efficient Index by the S&P Dow Jones Indices.

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