



Communication with Stakeholders

[Please refer to the JSR Sustainability Site for more details.](https://www.jsr.co.jp/jsr_e/sustainability/stakeholder/index.shtml)
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Evaluation by Outside Organization

JSR Group is highly regarded for its non-financial initiatives, as reflected by its inclusion in international socially responsible investment indexes.

List of Main Evaluations (As of July 1, 2022)

<p>FTSE Blossom Japan Index</p>	<p>We were selected as an investment brand of the FTSE Blossom Japan Index and FTSE Blossom Japan Sector Relative Index for being a Japanese company with excellent consideration for ESG.</p>	
<p>FTSE4Good</p>	<p>Since 2004 we have been selected by FTSE Russell as a constituent of the FTSE4Good Index Series.</p>	
<p>MSCI Japan ESG Select Leaders Index and MSCI ESG Leaders Indexes</p>	<p>We were selected for inclusion in the MSCI Japan ESG Select Leaders Index and MSCI ESG Leaders Indexes as a company with excellent response to ESG.</p>	
<p>MSCI Japan Empowering Women Index (WIN)</p>	<p>We were selected by MSCI as an investment brand of the "MSCI Japan Empowering Women Index (WIN)" for being a company with excellent gender diversity.</p>	

In addition, we were selected for inclusion in the S&P/JPX Carbon Efficient Index by the S&P Dow Jones Indices.

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Examples of Communication with Stakeholders

Stakeholder	JSR Group's Responsibility	Main Methods / Opportunities for Dialogue
<p>Customers / Business Partners</p>	<ul style="list-style-type: none"> • Never cease to challenge changes and evolve, to support the diverse material needs of the ever-changing times. • Aim for sustainable improvement of customer satisfaction. • Approach all business partners with sincerity, and always continue maintaining fair and equitable business relations. • Continue considering the environment and society in supply chains. 	<p>Customers</p> <ul style="list-style-type: none"> • Received Excellent Partner Award from Sony Semiconductor Solutions Group • Received Excellent Performance Award from TSMC • Providing information through SDS (safety data sheet), website, etc. • Quality Assurance Support • Implementation of customer satisfaction surveys • Support of CSR surveys from customers <p>Business Partners</p> <ul style="list-style-type: none"> • Communication through purchasing activities such as Partner Awards • Support of CSR surveys from business partners • Distribution of JSR Group Human Rights Policy and CSR Procurement Policy • Established supplier hotline
<p>Employees</p>	<ul style="list-style-type: none"> • Evaluate each employee based on fair standards. • Provide opportunities for employees to constantly challenge themselves. • Continue providing opportunities for employees to mutually recognize each others' personalities and diversity, and to flourish together. 	<ul style="list-style-type: none"> • Labor-Management council and workplace meetings • Commendation system • Employee awareness survey and global employee engagement survey • Various training programs (stratified education, technical training, etc.) • Corporate climate reform activities (interactive education, OJT promotion activities, communication improvement activities, etc.) • Activities to promote sustainability and Responsible Care
<p>Local / Society</p>	<ul style="list-style-type: none"> • As a responsible member of local society, continue carrying out business activities that take the environment and safety into consideration (responsible care). • Continue providing environment-conscious products that support the needs for global environmental conservation, including reduction of local environmental burdens. • Make efforts to reduce environmental burdens that are generated from the product lifecycle as a whole, and continue making considerations to the environment and safety. • Continue actively contributing to the preservation of biodiversity through business activities. 	<ul style="list-style-type: none"> • Participation in local responsible care dialogues (at plants) • Local cleanup activities (plants, research labs) • Participation in environmental conservation activities, such as beach clean-ups and forest preservation • Participation in visiting lectures at schools and in projects to develop skilled workers • Participation in social welfare activities (blood donation, fundraising activities, etc.) • Contribution towards disaster areas, support for employee volunteer activities
<p>Shareholders / Investors</p>	<ul style="list-style-type: none"> • Create business opportunities through materials and aim to expand corporate value. • Constantly improve management efficiency. • Become a company that is trusted by shareholders, through highly-transparent and robust corporate management. 	<ul style="list-style-type: none"> • General Meeting of Shareholders • Management Policy Briefing, financial results briefing, individual meetings with investors and analysts • Publication of JSR Report (Integrated Report) • Publication of corporate governance report • Provision of information through websites (IR section and sustainability section of corporate website)